



OUR VISION

A vibrant, engaged, and inclusive community with quality programs and services that enhance the well-being of families and individuals.

OUR MISSION

Beaver Valley Outreach is a charitable, community-based organization of staff and volunteers that provides quality programs and services to enhance the social, economic, and environmental well-being of people in our community.

OUR VALUES

BVO Strives:

- To be welcoming and accessible
- To treat individuals with respect and integrity
- To be accountable and transparent to our supporters and those who use our services
- To be collaborative, responsive and resourceful in meeting the needs of our community



Making good things happen in our community!

Many families, seniors, and individuals in our community relied on BVO to make their lives better - and we continued to deliver!

Caring for Our Youth

53 Children from 50 families were cared for at BVO Preschool

44 Families spent quality time together at our EarlyON Child & Family Centre.

39 Children enjoyed after-school activities at Kids Club

5,018 Breakfasts served at Beaver Valley Community School. 723 volunteer hours

50 Children from 30 families participated in Summer Fun Day Camp

30 Children from 22 households received Recreational Funding

Youth Engagement

100 Visits to weekly table at GBCS; 75 student participants in Exam De-stress Event; 50 grade 8 students engaged regarding BVO opportunities

Keeping Seniors Safe & Engaged

300 Sessions of Seniors Centre Without Walls, approx. 60 individuals & seniors served, with 140 people attending multiple sessions

5 Live seminars & 25-30 phone sessions on Seniors' Rights, Finance & Preventing Abuse of Older Adults

65 Seniors & households benefited from individual advocacy

Caring for Those Who Need Us

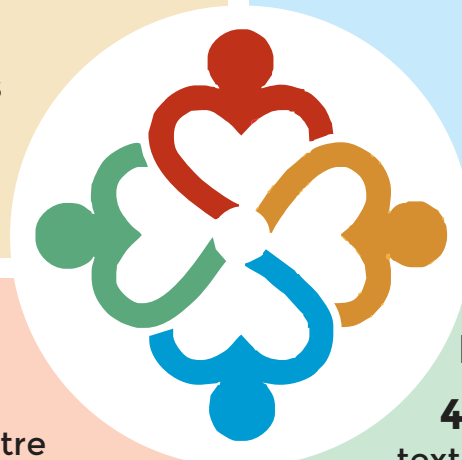
36 Average number of households BVO supports with food & gift cards

110 Households supported through our Holiday Hampers program

\$7,682 Donated through our Good Neighbours program; Other essential programs supported, including food bags

570 lbs Of fresh, local food was donated to BVO's Food Cubby from Thornbury Community Gardens

40 boxes of fruits & vegetables monthly for our Good Food Basket buying cooperative (many of these subsidized) over 10 months



Caring for the Environment

448,554 lbs of used clothing, textiles, toys, books & household items diverted from landfill through our Treasure Shop

123,792 lbs of used textiles for recycling sold to Diabetes Canada

\$29,434 raised by our Bottles for BVO program, which also diverted liquor, wine & beer bottles & cans from landfill



Preparing For Our Next Chapter

At the beginning of 2022, we slowly emerged from the restrictions of COVID, but found that the enemy had not completely left the field. While our income from the Treasure Shop was recovering nicely, not all our children's programs were able to run at full capacity, or in person. Part of the problem was that Early Childhood Educators were (and are) in short supply, and it is hard to attract good candidates given the shortage of available housing in our community and the competition with school board salaries.

That situation was one of the reasons that the Board spent several months doing research and overhauling BVO's staff compensation packages. We wanted to invest in the skilled and dedicated staff with which BVO is blessed, and to be able to add staff of similar qualities when needed. By the end of the year, the Board was successful in ensuring a living wage, as defined by Grey County, for all BVO staff beginning in 2023.

The Board also had to learn about the \$10 a day childcare plan. Though there is still some uncertainty as to how this program will roll out, which makes budget planning a bit of a challenge, we decided to opt in to the program for the benefit of those accessing our childcare programs.

Two other major activities occupied the Board's time. One was resuming work on our Strategic Plan and the other was preparing for the celebration of our 40th Anniversary in 2023. In some way, the two were connected because celebrating would also give us a chance to engage in some information gathering. Our community has changed during the past three years, so it is important to find out what these changes mean for BVO going forward. Our goal is to present our new plan at our Annual General Meeting in 2024.

Once again, on behalf of BVO, I would like to thank our Board members who retired in 2022: Ann Dyer, Ann Gorton, Kelly Tomlinson-Haas and Kris Wichman; Marty Lacey retired after being on a leave of absence; we missed her then, and we will always miss her. Our new Board members, Diane Hamilton, Lynn Keays, Jayne Sutherland and Susan Thomson, with their variety of skills and backgrounds, and their new perspectives, have been a wonderful addition. They are already hard at work. Finally, a big thank you for the excellent leadership of our Executive Director, Carolyn Letourneau, and for the skillful and talented staff and volunteers who deliver BVO's quality programs and services.

We look forward to celebrating BVO's 40th Anniversary in 2023!

Cathy Innes
BVO Board Chair

Coming Together, Keeping Together, Working Together

Henry Ford said that coming together is a beginning, keeping together is progress, and working together is success. As we continue to navigate out of uncertain times, we recognize that we could not have done it if we had not come together, stayed together and worked together over the past four decades to make BVO the central hub of recycling, networking, services and support that it is.

For so many people, our Treasure Shop is the face of BVO. They can find a necessity or a treasure in a vibrant space, and their purchases and donated items help support our essential services that many households rely on. BVO continues to be surrounded by dedicated staff, talented volunteers, helpful partners and a supportive community, all of whom help us carry out the necessary work we do in The Town of The Blue Mountains. I am grateful to work alongside a dedicated Board of Directors, which guides us and work behind the scenes in many ways. I am also tremendously grateful to our team in the office for providing essential support to our 18 programs and services.

Although not always visible, BVO's impact in our community remained strong as we navigated the latter part of the pandemic in 2022. We appreciated the learning opportunities we had along the way, and we are proud of the decisions we made. Please read thoroughly the Program and Services insert in the Annual Report. I think you will be amazed at not only the breadth of our reach, but also the numbers which show the big picture of what we do to fulfill our mission.

Here are a few notable highlights of the year. Our Treasure Shop has undergone some physical and functional changes in the store and the sorting area, which have improved our ability to keep items out of our landfill and increased efficiency for both volunteers and shoppers. Our Bottles for BVO program exploded, providing a steady income and a need for more volunteers.

Many families have relocated here to take advantage of our four season lifestyle. This is good for the community, but the greater demand on our children's programs creates a challenge to find Registered Early Childhood Educators qualified enough to comply with licensing and Ministry standards. Many childcare centres are experiencing the same reality. We are grateful to both our childcare staff and the families with child(ren) in our care, who persevered through staff shortages and COVID ripple effects. We continue to advocate at various levels for increased support.

The theme of National Volunteer Week 2022,

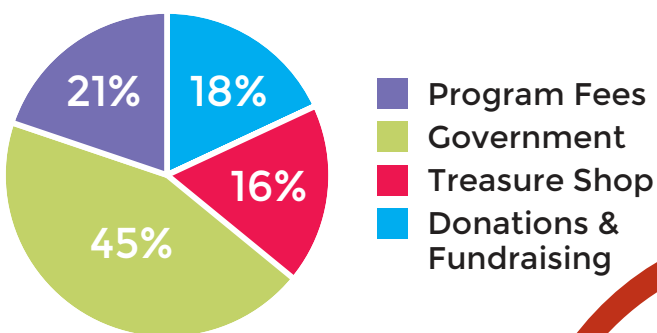
“Volunteering is Empathy in Action”, emphasized the profoundly human connection which is at the heart of healthier individuals and stronger communities. For me, those words speak to the collective effort of our volunteers and staff, who create an impact that extends to our community at large.

I am very proud of what our team accomplished in 2022, and look forward to celebrating our 40th year of “making good things happen in our community”.

Carolyn Letourneau
BVO Executive Director

BVO Revenue 2021

January 01 - December 31, 2021



Thank You!

Helping is a team effort. BVO would like to thank everyone who has supported our programs and services over the past year: our donors, our government funders, our partners, our volunteers, our customers and our program participants. We are extremely grateful to have such a caring community that is willing to take action to help others.

Our Community Partners:

- Town of The Blue Mountains
- Beaver Valley Community School
- The Blue Mountains Public Library
- County of Grey
- Thornbury-Clarksburg Rotary Club
- Thornbury Foodland

In Memory

BVO remembers these very special people who passed away in 2022:

Doug Norman: A local business owner who was a great supporter of BVO in the early days.

Mary Angus: One of our oldest volunteers (90 when she passed away), Mary began her years in the Treasure Shop back in 2005. She will be remembered for her positive outlook and welcoming disposition.

Joan Uglow: Joan's volunteer service started in 2000. A Breakfast Club volunteer first, then working in the Treasure Shop, she was known for her wry sense of humour.

Shirley Roberts: Joining BVO at our fire hall location in 2001, Shirley more recently worked in our Treasure Shop. She was quiet and reserved, but loved being around people.



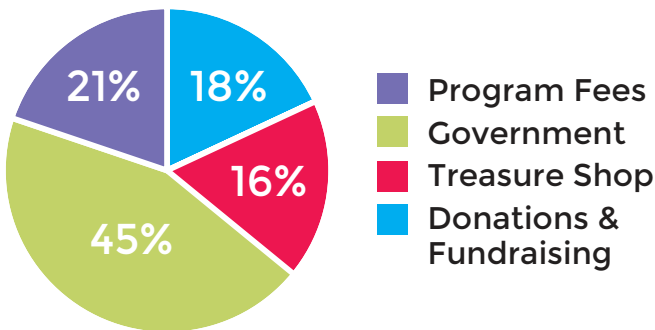
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Celebrating Our 40th Anniversary in 2023!

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